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1. What is your primary specialty?

	TOTAL	[----SOLO----]		[---GROUP---]	
		EMAIL	FAX	EMAIL	FAX
	(A)	(B)	(C)	(D)	(E)
TOTAL ANSWERING	800 100.0	99 100.0	126 100.0	301 100.0	274 100.0
Internal Medicine (IM)	485 60.6	66 66.7	74 58.7	191 63.5 e	154 56.2
Family Practice / General Practice (FP/GP)	315 39.4	33 33.3	52 41.3	110 36.5	120 43.8 d

Comparison Groups: BC/DE
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages
Upper case letters indicate significance at the 95% level.
Lower case letters indicate significance at the 90% level.

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2. Are you in a solo or group practice?

	TOTAL	[----SOLO----		[---GROUP---	
		EMAIL	FAX	EMAIL	FAX
	(A)	(B)	(C)	(D)	(E)
TOTAL ANSWERING	800	99	126	301	274
	100.0	100.0	100.0	100.0	100.0
Solo	225	99	126	-	-
	28.1	100.0	100.0		
Group	575	-	-	301	274
	71.9			100.0	100.0

Comparison Groups: BC/DE
 Independent T-Test for Means (equal variances), Independent Z-Test for Percentages
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3. How many physicians, including yourself, are in your practice?

	TOTAL	[----SOLO----]		[---GROUP---]	
		EMAIL	FAX	EMAIL	FAX
	(A)	(B)	(C)	(D)	(E)
TOTAL ANSWERING	575 100.0	-	-	301 100.0	274 100.0
1-50	540 93.9	-	-	281 93.4	259 94.5
51-100	22 3.8	-	-	11 3.7	11 4.0
101-150	7 1.2	-	-	4 1.3	3 1.1
151-200	3 0.5	-	-	2 0.7	1 0.4
201-250	2 0.3	-	-	2 0.7	-
851-900	1 0.2	-	-	1 0.3	-
MEAN	15.47	-	-	18.23	12.43
STANDARD DEVIATION	46.24	-	-	60.82	20.34
MEDIAN	5.00	-	-	5.00	5.00

Comparison Groups: BC/DE
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4. What percent of your time is spent in direct patient care?

	TOTAL	[----SOLO----		[---GROUP---	
	(A)	EMAIL (B)	FAX (C)	EMAIL (D)	FAX (E)
TOTAL ANSWERING	800 100.0	99 100.0	126 100.0	301 100.0	274 100.0
0% - 10%	1 0.1	-	1 0.8	-	-
11% - 20%	1 0.1	-	-	-	1 0.4
21% - 30%	2 0.3	-	-	1 0.3	1 0.4
41% - 50%	2 0.3	-	1 0.8	1 0.3	-
51% - 60%	2 0.3	-	-	2 0.7	-
61% - 70%	3 0.4	-	-	2 0.7	1 0.4
71% - 80%	17 2.1	2 2.0	4 3.2	6 2.0	5 1.8
81% - 90%	63 7.9	8 8.1	9 7.1	21 7.0	25 9.1
91% - 100%	709 88.6	89 89.9	111 88.1	268 89.0	241 88.0
MEAN	96.88	97.77	96.48	96.80	96.82
STANDARD DEVIATION	8.02	4.35	10.74	7.58	8.05
MEDIAN	100.00	100.00	100.0	100.00	100.0

Comparison Groups: BC/DE
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5. How much time, on average, do you spend with each patient? Minutes

	TOTAL	[----SOLO----		[---GROUP---	
		EMAIL	FAX	EMAIL	FAX
	(A)	(B)	(C)	(D)	(E)
TOTAL ANSWERING	800 100.0	99 100.0	126 100.0	301 100.0	274 100.0
0 - 10	130 16.3	16 16.2	18 14.3	43 14.3	53 19.3
11 - 20	599 74.9	74 74.7	88 69.8	232 77.1	205 74.8
21 - 30	60 7.5	7 7.1	17 13.5	21 7.0	15 5.5
31 - 40	4 0.5	-	1 0.8	2 0.7	1 0.4
41 - 50	4 0.5	1 1.0	1 0.8	2 0.7	-
51 - 60	3 0.4	1 1.0	1 0.8	1 0.3	-
MEAN	16.54	17.06	17.68	16.80	15.54
STANDARD DEVIATION	6.13	7.26	7.42	6.07	4.85
MEDIAN	15.00	15.00	15.00	15.00	15.00

Comparison Groups: BC/DE
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages
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6. How satisfied are you with your practice overall? Please rate on a 7-point scale, where 1 is "not at all satisfied" and 7 is "very satisfied."

	TOTAL	[----SOLO----		[---GROUP---	
		EMAIL	FAX	EMAIL	FAX
	(A)	(B)	(C)	(D)	(E)
TOTAL ANSWERING	800 100.0	99 100.0	126 100.0	301 100.0	274 100.0
1	6 0.8	1 1.0	1 0.8	2 0.7	2 0.7
2	21 2.6	3 3.0	7 5.6	5 1.7	6 2.2
3	34 4.3	7 7.1	4 3.2	12 4.0	11 4.0
4	74 9.3	10 10.1	11 8.7	25 8.3	28 10.2
5	258 32.3	34 34.3	40 31.7	105 34.9	79 28.8
6	307 38.4	33 33.3	42 33.3	122 40.5	110 40.1
7	100 12.5	11 11.1	21 16.7	30 10.0	38 13.9
MEAN	5.35	5.18	5.32	5.37	5.40
STANDARD DEVIATION	1.18	1.26	1.32	1.08	1.17
MEDIAN	6.00	5.00	5.50	6.00	6.00

Comparison Groups: BC/DE
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages
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7.A. How satisfied are you with the following aspects of your practice? Please rate on a 7-point scale, where 1 is "not at all satisfied" and 7 is "very satisfied."
Personal relationships within your practice

	TOTAL	[----SOLO----		[---GROUP---	
		EMAIL	FAX	EMAIL	FAX
	(A)	(B)	(C)	(D)	(E)
TOTAL ANSWERING	800 100.0	99 100.0	126 100.0	301 100.0	274 100.0
1	2 0.3	-	-	1 0.3	1 0.4
2	10 1.3	3 3.0	2 1.6	3 1.0	2 0.7
3	11 1.4	1 1.0	-	7 2.3	3 1.1
4	50 6.3	4 4.0	7 5.6	17 5.6	22 8.0
5	143 17.9	15 15.2	13 10.3	61 20.3	54 19.7
6	344 43.0	48 48.5	49 38.9	138 45.8	109 39.8
7	240 30.0	28 28.3	55 43.7 B	74 24.6	83 30.3
MEAN	5.89	5.90	6.16 b	5.80	5.86
STANDARD DEVIATION	1.05	1.08	1.00	1.04	1.06
MEDIAN	6.00	6.00	6.00	6.00	6.00

Comparison Groups: BC/DE
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages
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7_B. How satisfied are you with the following aspects of your practice? Please rate on a 7-point scale, where 1 is "not at all satisfied" and 7 is "very satisfied."
Practice size

	TOTAL	[----SOLO----		[---GROUP---	
		EMAIL	FAX	EMAIL	FAX
	(A)	(B)	(C)	(D)	(E)
TOTAL ANSWERING	800 100.0	99 100.0	126 100.0	301 100.0	274 100.0
1	3 0.4	2 2.0	-	-	1 0.4
2	3 0.4	1 1.0	1 0.8	-	1 0.4
3	25 3.1	5 5.1	5 4.0	10 3.3	5 1.8
4	62 7.8	8 8.1	7 5.6	23 7.6	24 8.8
5	183 22.9	24 24.2	28 22.2	77 25.6	54 19.7
6	321 40.1	35 35.4	47 37.3	130 43.2	109 39.8
7	203 25.4	24 24.2	38 30.2	61 20.3	80 29.2
MEAN	5.74	5.55	5.82 ^b	5.69	5.83
STANDARD DEVIATION	1.08	1.32	1.10	0.99	1.06
MEDIAN	6.00	6.00	6.00	6.00	6.00

Comparison Groups: BC/DE
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7_C. How satisfied are you with the following aspects of your practice? Please rate on a 7-point scale, where 1 is "not at all satisfied" and 7 is "very satisfied."
Amount of time spent in direct patient care

	TOTAL	[----SOLO----		[---GROUP---	
		EMAIL	FAX	EMAIL	FAX
	(A)	(B)	(C)	(D)	(E)
TOTAL ANSWERING	800 100.0	99 100.0	126 100.0	301 100.0	274 100.0
1	7 0.9	1 1.0	1 0.8	3 1.0	2 0.7
2	20 2.5	6 6.1 c	2 1.6	6 2.0	6 2.2
3	36 4.5	6 6.1	7 5.6	14 4.7	9 3.3
4	86 10.8	11 11.1	8 6.3	42 14.0 e	25 9.1
5	183 22.9	23 23.2	25 19.8	74 24.6	61 22.3
6	292 36.5	33 33.3	51 40.5	108 35.9	100 36.5
7	176 22.0	19 19.2	32 25.4	54 17.9	71 25.9 D
MEAN	5.50	5.26	5.66 B	5.39	5.63 D
STANDARD DEVIATION	1.29	1.45	1.25	1.26	1.24
MEDIAN	6.00	6.00	6.00	6.00	6.00

Comparison Groups: BC/DE
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages
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7_D. How satisfied are you with the following aspects of your practice? Please rate on a 7-point scale, where 1 is "not at all satisfied" and 7 is "very satisfied."
Amount of time spent with each patient

	TOTAL	[----SOLO----		[---GROUP---	
		EMAIL	FAX	EMAIL	FAX
	(A)	(B)	(C)	(D)	(E)
TOTAL ANSWERING	800 100.0	99 100.0	126 100.0	301 100.0	274 100.0
1	15 1.9	2 2.0	-	9 3.0	4 1.5
2	32 4.0	5 5.1	7 5.6	7 2.3	13 4.7
3	69 8.6	7 7.1	4 3.2	37 12.3 e	21 7.7
4	123 15.4	13 13.1	12 9.5	55 18.3	43 15.7
5	211 26.4	30 30.3	32 25.4	83 27.6	66 24.1
6	238 29.8	30 30.3	44 34.9	80 26.6	84 30.7
7	112 14.0	12 12.1	27 21.4 b	30 10.0	43 15.7 D
MEAN	5.06	5.04	5.45 B	4.85	5.11 D
STANDARD DEVIATION	1.42	1.41	1.32	1.42	1.43
MEDIAN	5.00	5.00	6.00	5.00	5.00

Comparison Groups: BC/DE
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages
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7.E. How satisfied are you with the following aspects of your practice? Please rate on a 7-point scale, where 1 is "not at all satisfied" and 7 is "very satisfied."
Income

	TOTAL	[----SOLO----		[---GROUP---	
		EMAIL	FAX	EMAIL	FAX
	(A)	(B)	(C)	(D)	(E)
TOTAL ANSWERING	800 100.0	99 100.0	126 100.0	301 100.0	274 100.0
1	55 6.9	13 13.1	11 8.7	18 6.0	13 4.7
2	75 9.4	13 13.1	13 10.3	27 9.0	22 8.0
3	96 12.0	14 14.1	16 12.7	34 11.3	32 11.7
4	180 22.5	22 22.2	30 23.8	69 22.9	59 21.5
5	203 25.4	25 25.3	29 23.0	78 25.9	71 25.9
6	134 16.8	8 8.1	16 12.7	59 19.6	51 18.6
7	57 7.1	4 4.0	11 8.7	16 5.3	26 9.5 d
MEAN	4.29	3.74	4.15	4.34	4.50
STANDARD DEVIATION	1.61	1.66	1.69 b	1.56	1.58
MEDIAN	4.00	4.00	4.00	5.00	5.00

Comparison Groups: BC/DE
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages
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