OLSON RESEARCH GROUP INDUSTRY INSIGHTS

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Electronic Health Record (EHR) Impact on Practice Management: Improving the Quality of Healthcare?

Using our internet-based tool *OlsonOnline*[™], fueled by the engine of our proprietary healthcare database, Olson Research surveyed US healthcare professionals, including a mix of PCPs, specialists, and NP/PAs from solo, group, and hospital-based practices. The objective of this research was to delve deeper into how EHRs impact practice management.

Patient Outcomes Data Study – Another Perception vs. Reality Gap

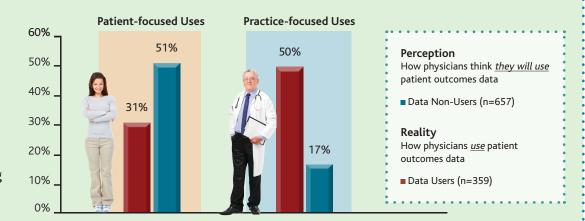
Perception: Patient outcomes data will be used in a manner that benefits patient treatment. **Reality**: Patient outcomes data is most commonly used in a manner that benefits the practice.

Patient-focused data uses

Disease tracking, treatment outcome tracking, medication tracking and hospitalizations.

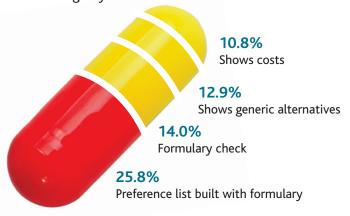
Practice-focused data uses

Meet quality standards, data reporting for reimbursement, pay for performance, meaningful use and developing treatment guidelines.

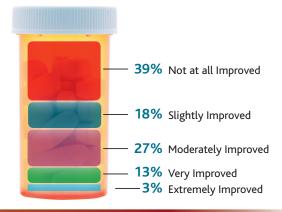


EHR Influences on Decision Making

One-quarter (26%, n=358) of healthcare professionals sampled indicated that their EHR system influences their prescribing of generic versus brand name medications in the following ways:



Among EHR users surveyed, a third (34%, n=589) report that their EHR systems suggest protocols/guidelines for patient treatment, though more than half (57%) believe that protocols/guidelines have not improved their ability to provide quality, efficient healthcare.



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