

How Has Tele-Medicine Impacted Patient Care in 2020?

In October 2020, we surveyed 300 physicians from a range of specialties to better understand the impact of COVID-19 on tele-medicine in their practice and how they predict this will affect their practice in the future.

What words come to mind when you think about tele-medicine?



60% of physicians have experienced a decrease in patient volume since the onset of the COVID-19 pandemic.

Key Insights

100% of physicians have substantially or moderately increased their use of tele-medicine for patient care.

Neurologists and gastroenterologists have increased use the most, while dermatologists and cardiologists the least.

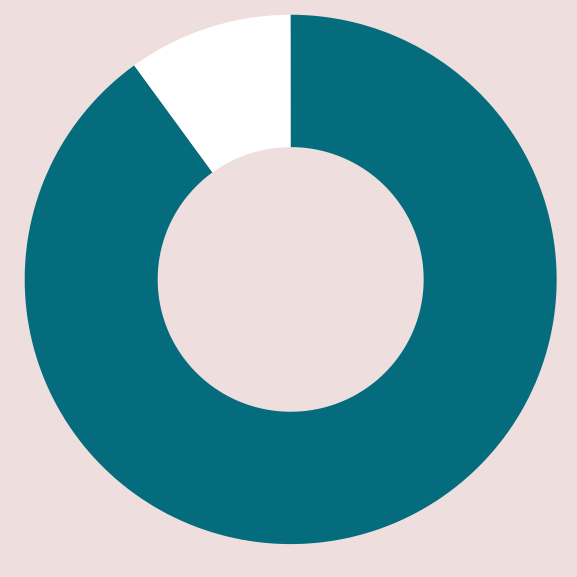


COVID-19 has **most affected the patient volume of dermatologists and orthopedic surgeons.**

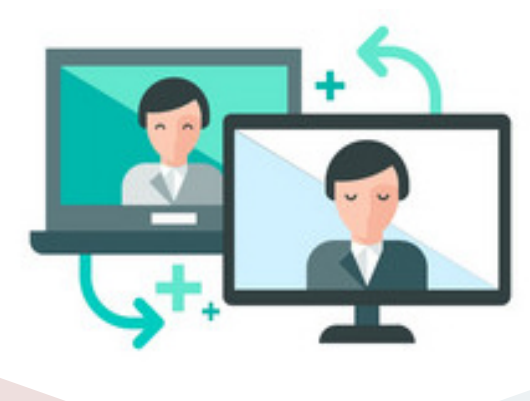
Oncologists have been least affected, in fact, **36% of oncologists reported no change in patient volume and 23% experienced an increased in patient volume.**

Use

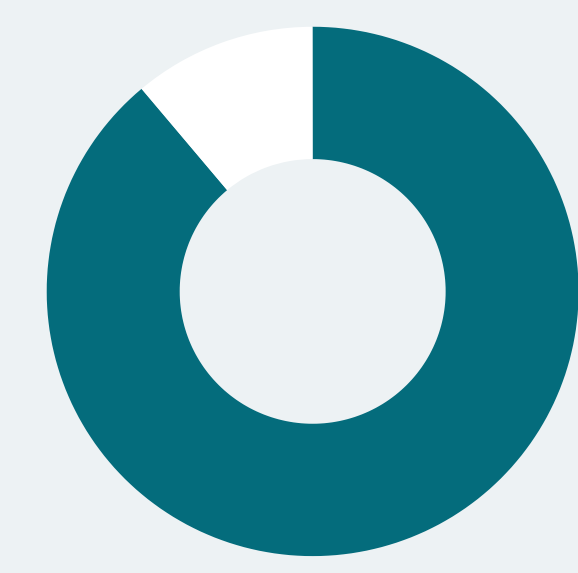
On-going monitoring



Initiating or switching therapies



Discussion of lab results



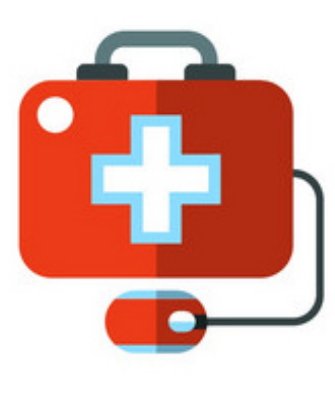
Diagnostic purposes



Pros & Cons

Top 3 Advantages

- ✓ Increased patient affordability
- ✓ Ability to see more patients
- ✓ Less staff necessary



Top 3 Disadvantages

- ✗ Lack of convenience to see other healthcare professionals
- ✗ Reduced reimbursement of visits
- ✗ Ability of patient to accurately describe symptoms

Future

Overall nearly **60% of physicians anticipate that tele-medicine will become a core component of their practice** in the future.

80% of gastroenterologists agree with this statement, while only 36% of orthopedic surgeons agree.



20% of in-person visits will be replaced by tele-medicine

