How Has Tele-Medicine Impacted Patient Care in 2020?

In October 2020, we surveyed 300 physicians from a range of specialties to better understand the impact of COVID-19 on tele-medicine in their practice and how they predict this will affect their practice in the future.



What words come to mind when you think about tele-medicine?

convenient terrible convenient terrible convenient imadequate stressful convenient imadequate convenient imadequate expanded convinience personal convenient imaccurate expanded convinience personal convenient physical mescrupulous stemporary poor ease pt stupid option video Isolated evaluate helpful Accessibility accessibility imaccurate expanded convinience personal convenient stupid option video Isolated evaluate helpful Accessibility accessibility imaccurate expanded convinience personal convenient imaccurate expanded convinience personal convenient stupid option video Isolated evaluate helpful Accessibility accessibility imaccurate expanded convinience personal convenience case pt provides exposure sketchy cold limited Availability suboptimal convenience cost providers immidely convinience cost providers immidely convinience expanded convinien

60% of physicians have experienced a decrease in patient volume since the onset of the COVID-19 pandemic.

Key Insights

100% of physicians have substantially or moderately increased their use of telemedicine for patient care.

Neurologists and gastroenterologists have increased use the most, while dermatologists and cardiologists the least.

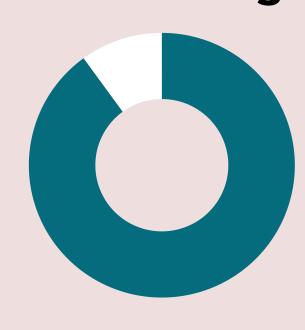


COVID-19 has most affected the patient volume of dermatologists and orthopedic surgeons.

Oncologists have been least affected, in fact, 36% of oncologists reported no change in patient volume and 23% experienced an increased in patient volume.

Use

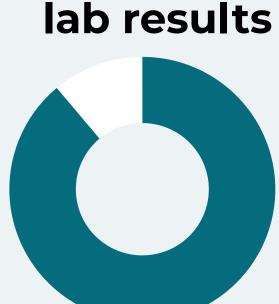
On-going monitoring



Initiating or switching therapies



Discussion of



Diagnostic



Pros & Cons

Top 3 Advantages

- Increased patient affordability
- Ability to see more patients
- Less staff necessary



Top 3 Disavantages

- Lack of convenience to see other healthcare professionals
- Reduced reimbursement of visits
- Ability of patient to accurately describe symptoms

Future

Overall nearly 60% of physicians anticipate that tele-medicine will become a core component of their practice in the future.

80% of gastroenterologists agree with this statement, while only 36% of orthopedic surgeons agree.



20% of in-person visits will be replaced by tele-medicine

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